CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services



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Brmlab, hackerspace Prague

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CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

CSIRT in general



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services	
CSIRT in general					
WTE is an CSIBT?					





CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services	
CSIRT in general					
WTE is an CSIBT?					



Computer Security



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services	
CSIRT in general					
WTF is an CSIRT?					



Computer Security Incident Response



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
WTF is a	In CSIRT?			



Computer Security Incident Response Team (CSIRT)



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
WTF is a	In CSIRT?			



Computer Security Incident Response Team (CSIRT) Computer Emergency



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
WTF is a	In CSIRT?			



Computer Security Incident Response Team (CSIRT) Computer Emergency Response



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
WTF is a	In CSIRT?			



Computer Security Incident Response Team (CSIRT) Computer Emergency Response Team (CERT)



CSIRT in general ●000	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
WTF is a	In CSIRT?			



Computer Security Incident Response Team (CSIRT) Computer Emergency Response Team (CERT)

Hackerspaces and CSIRTs are both organizations that are focused on computer security, so they can benefit from each other.



CSIRT in general 0●00	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				
CSIRT ty	vpes			

- listed(136)
- accredited (121)
- certified (17)

The Trusted Introducer maintains the European database of CSIRTs.

www.trusted-introducer.org/directory/teams.html



CSIRT in general 00●0	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				

Who needs an CSIRT



"I'm no expert, but I think it's some kind of cyber attack!"



CSIRT in general 000●	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
CSIRT in general				

Constituency types (Nov 2016)

- Research and Education (68)
- Government (60)
- Commercial Organisation (58)
- Service Provider Customer Base (40)
- ISP Customer Base (37)
- Financial Sector (33)
- National (32)
- Military (13)
- CIIP (13)
- Vendor Customer Base (11)
- Non-Commercial Organisation (9)
- Law Enforcement (3)



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

CSIRT Service Categories



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Categories				
CSIRT Service Categories				

• Reactive services

• Proactive services

• Security quality management services



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Categories				
CSIRT Service Categories				

• Reactive services

Triggered by an **event or request**, **such as a report** of a compromised host, widespread malicious code, SW vulnerability, or something identified by an IDS or logging system.

• Proactive services

Security quality management services



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Categories				

CSIRT Service Categories

• Reactive services

Triggered by an **event or request**, **such as a report** of a compromised host, widespread malicious code, SW vulnerability, or something identified by an IDS or logging system.

Proactive services

assistance and information to help **prepare, protect, and secure** constituent systems in anticipation of attacks, problems, or events.

Security quality management services



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Categories				

CSIRT Service Categories

• Reactive services

Triggered by an **event or request**, **such as a report** of a compromised host, widespread malicious code, SW vulnerability, or something identified by an IDS or logging system.

Proactive services

assistance and information to help **prepare, protect, and secure** constituent systems in anticipation of attacks, problems, or events.

Security quality management services

IT **audit, or training**, identify risks, threats, and system weaknesses



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

Reactive Services



CSIRT in general	CSIRT Service Categories	Reactive Services ●○○○○○	Proactive services	Security Quality Management Services
Reactive Services				
Reactive	Services			



- respond to requests for assistance, reports of incidents from the CSIRT constituency
- any threats or attacks against CSIRT systems.
- Some services may be initiated by third-party notification or by viewing monitoring or IDS logs and alerts.



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Reactive Services				
Reactive	Services			

3 Vulnerability Handling

1 Alerts and Warnings

2 Incident Handling

4 Artifact Handling



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Reactive Services				
Reactive	Services			

- 1 Alerts and Warnings
- 2 Incident Handling
 - Incident analysis
 - Incident response on site
 - Incident response support
 - Incident response coordination

- 3 Vulnerability Handling
 - Vulnerability analysis
 - Vulnerability response
 - Vulnerability response coordination
 - 4 Artifact Handling
 - Artifact analysis
 - Artifact response
 - Artifact response coordination



Reactive.1 - Alerts and Warnings

Short-term recommendation for dealing with the resulting problem. The **alert**, **warning**, **or advisory** as a reaction to:

- intruder attack
- security vulnerability
- intrusion alert
- computer virus
- hoax



Reactive Services

Proactive services

Security Quality Management Services

Reactive Services

Reactive.2 - Incident Handling

? The only CSIRT prerequisite

Providing an incident handling service is the only prerequisite to being considered a CSIRT. That means **responding to requests and reports**, and **analyzing incidents and events**.

- Incident analysis info, scope, damage, forensic evidence, tracking source
- Incident response on site
- Incident response support assists and guides the victim(s) of the attack (phone, email, fax, documentation)
- Incident response coordination



Reactive.3 - Vulnerability Handling

Receiving information about HW and SW vulnerabilities, **analyzing** vulnerabilities, **developing response** for detecting and repairing the vulnerabilities.



Reactive.3 - Vulnerability Handling

Receiving information about HW and SW vulnerabilities, **analyzing** vulnerabilities, **developing response** for detecting and repairing the vulnerabilities.

- Vulnerability analysis **technical analysis** of HW and SW vulnerabilities. Source **code review**, **debugging**, **reproducing** problem on a test system.
- Vulnerability response determining the appropriate **response**, **patches**, **fixes**, **and workarounds**.
- Vulnerability response coordination N/A



Reactive.4 - Artifact Handling

- Artifact analysis review of an objects found on a system involved in probing or attacking systems/networks. i.e viruses, trojans, worms, exploit scripts and toolkits.
- Artifact response develop response strategies to detect, remove and defend
- Artifact response coordination



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

Proactive services



CSIRT	general

CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Proactive Services



improve the infrastructure and security processes of the constituency



CSIRT	general

CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Proactive Services

- 1 Announcements
- 2 Technology Watch
- 3 Security Audits or Assessments
- 4 Configuration and Maintenance of Security Tools, Applications, and Infrastructures

- 5 Development of Security Tools
- 6 Intrusion Detection Services
- 7 Security-Related Information Dissemination



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Proactive services				

Proactive.1 - Announcements

- Intrusion alerts
- vulnerability warnings
- security advisories.

Such announcements inform constituents about new developments with **medium- to long-term** impact, such as newly found vulnerabilities or intruder tools.





Proactive.2 - Technology Watch

- This service involves reading security mailing lists, web sites, news and journal articles in the fields of science, technology, politics, and government. CSIRT monitors new technical developments, intruder activities, and related trends to help identify FUTURE THREATS.
- can be OPTIONALLY expanded to include legal and legislative rulings, social or political threats, and emerging technologies.
- The outcome of this service might be some type of **announcement, guidelines, or recommendations** focused at more medium- to long-term security issues.



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Proactive services				

Proactive.3 - Security Audits or Assessments

Review and analysis of an organization's **security infrastructure**, security practices, based on the requirements defined by the organization or industry standards.

- Infrastructure review
- Best practice review
- Scanning
- Penetration testing



Configuration updates and maintenance of security tools and services.

- IDS, network scanning or monitoring systems, filters, wrappers, firewalls, VPNs, or authentication mechanisms
- configure and maintain servers, desktops, laptops, personal digital assistants (PDAs), and other wireless devices according to security guidelines.



Proactive.5 - Development of Security Tools

developing security **patches**, secured SW **distributions, tools or scripts** that extend existing security tools, network scanners, scripts, or automated patch distribution mechanisms.



Proactive services				
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CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

Proactive.6 - Intrusion Detection Services

review existing IDS logs, analyze and initiate a response


CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services ○○○○○●	Security Quality Management Services
Proactive services				
Proactive	e.7 - Security-	Related In	formation	Dissemination

provides comprehensive and **easy-to-find collection of useful information** that aids in improving security.



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services

Security Quality Management Services



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services

lessons learned



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services

lessons learned from reactive and proactive services



Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services

lessons learned from reactive and proactive services turned into security quality management process



Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services

lessons learned from **reactive and proactive services** turned into **security quality management process** can improve the long-term security efforts in organizations.





CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services

- 1 Risk analysis
- 2 Business Continuity and Disaster Recovery Planning
- 3 Security Consulting

- 4 Awareness Building
- 5 Education/Training
- 6 Product Evaluation or Certification



Security Quality Management Services **CSIRT** Service Categories **Reactive Services** Proactive services 000000000 Security Quality Management Services

Security Quality Management Services.1 - Risk analysis

Conduct or assist with risk analysis for new systems and business processes.



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services.2 -Business Continuity and Disaster Recovery Planning

involved in **business continuity** and **disaster recovery planning** for events related to threats and attacks.



provide advice and guidance..

- best security practices to implement for business operations.
- developing organizational security policies.
- legislative



CSIRT in general CSIRT Service Categories Reactive Services 000000 Security Quality Management Services 000000 Security Quality Management Services Security Quality Management Services A - Awareness Building

- developing **articles**, **posters**, **newsletters**, **web**, etc that explain security best practices and provide advice.
- may also include meetings and seminars to keep constituents up to date.



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services.5 - Education/Training

seminars, workshops, courses, and tutorials



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services.5 - Education/Training

seminars, workshops, courses, and tutorials on topics:

- incident reporting guidelines
- appropriate response methods
- incident response tools
- incident prevention methods
- other info to protect, detect, report, and respond to computer security incidents.



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services

Security Quality Management Services

Security Quality Management Services.6 -Product Evaluation or Certification

Product evaluations on tools, applications, or other services to ensure the security of the products



CSIRT Service Categories

Reactive Services

Proactive services

Security Quality Management Services 00000000000

Security Quality Management Services

HowTo create an CSIRT



Need to define:

- Constituency to whom services are provided
- Contacts email, ML, GnuPG, etc ۰
- Services and teams what CSIRT offers and who does that

Register



CSIRT in general	CSIRT Service Categories	Reactive Services	Proactive services	Security Quality Management Services
Volunteers?				
Voluntee	rs?			

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CSIRT